

# I only see a white empty page



## Is the whole page actually empty?

If your entire webpage is blank, reading this FAQ may help you. However, if you are seeing part of the interface, but the main window of the Dashboard is empty, please read this [FAQ on blank tabs on the Dashboard](#). If you are not sure which issue you are experiencing, try both the fix in this page and the one in the other.

A completely blank page on the Dashboard may be due to different causes, but if no information is showing, you should be able to see the Dashboard once again simply by **refreshing (reloading) the page**.

**If you got the blank page after clicking on a link to a student's OLA**, please try logging in to the Erasmus Dashboard first, and then try opening the link once again.

If this does not work and you keep seeing only an empty page, please use the [bug report page](#) or the "Found a problem?" button on the Dashboard page, if you can see it.

When reporting the bug, please **specify that you have already tried** what suggested here and **attach a screenshot**.