

How to cancel an Erasmus Dashboard account

If you no longer wish to use the Erasmus Dashboard services you can request your **main institutional account** to be canceled by reaching out via helpdesk or writing us to dashboard@uni-foundation.eu.

Such a request to remove a Higher Education Institution from the Erasmus Dashboard needs to be submitted by the Main Account Holder, or if that is not possible, by a colleague delegated and proving the affiliation with the said Higher Education Institution to carry out such an action.

The **staff accounts** can be removed by the main institutional account holder or any other staff member with corresponding permissions to manage the [Accounts & Access](#) to Erasmus Dashboard at the given HEI.